



JasperReports Server Selected by Alten Italia to Provide Rapid Results for one of its key Customers

Alten Italia needed to rapidly implement a reporting system for one of its customers regarding the use of the cellular phone provider’s call centre. After evaluation, Jaspersoft’s JasperReports Server and Jaspersoft iReport Designer were selected and the project has been deemed 100% successful.

Alten Italia, headquartered in Milan and part of the international Alten Group, has more than 400 consultants working on information systems and telecoms throughout Italy. Its technology consultants and engineers have experience in a wide range of industries including: automotive and engineering, aeronautics, space and defence, energy and life sciences, telecoms and multimedia, banking, finance and insurance. Alten Italia is recognised for its excellence in banking transactions and its ‘test factory’.

One of Alten’s many customers, a mobile operator, needed to complete and frequently update statistical data regarding the usage of their call centres. The choice of technology platform was guided by a number of requirements: web access – so that there would be no need for a lengthy software installation process, rapid report creation and update, along with independence from the data extraction layer.

As the database in use was Oracle, Microsoft products were excluded. The choice then was between Business Objects and Jaspersoft products as both were already used by the customer. After evaluating the two product offerings, Jaspersoft’s JasperReports Server and iReport Designer were selected.

According to Alten, this choice has been more than vindicated for two main reasons: the easy learning curve and the ability to rapidly produce new reports. None of developers on the Alten team had used Jaspersoft before but within a week they were able to produce prototype reports. The team also found that once they had chosen a report style it was easy to modify an existing report to produce a new one often within an hour or so. This was a key success factor for the project as time was limited. The Alten developers were also impressed with the Jaspersoft software’s facility to create an attractive user interface.

The Alten developers created a report access page and organized the reports into folders which they say provided the customer’s managers with an intuitive and easy-to-use presentation format. The team were also impressed with the software’s ease of integration into the existing database. As the project has been such a success, Jaspersoft software is now being recommended for use with other Alten customers where a choice is possible.

FAST FACTS

CUSTOMER

Alten Italia

COUNTRY

Italy

INDUSTRY

Telecommunications

SOLUTION

JasperReports Server and iReport Designer

RESULTS

Rapid introduction of a statistical data reporting system

About Jaspersoft Corporation

Jaspersoft provides the most flexible, cost effective and widely deployed Business Intelligence suite in the world, enabling better decision making through highly interactive, web-based reports, dashboards and analysis. Leveraging a commercial open source business model, Jaspersoft provides end-to-end BI capabilities at a fraction of the cost of other vendors. The BI suite includes pixel-perfect enterprise reporting, ad hoc query, dashboards, OLAP and in-memory analysis, and data integration. Jaspersoft is the only BI vendor that enables companies to adapt to the new, virtualized world by providing a complete spectrum of on-premise, multi-tenant SaaS and cloud-based deployment options for both embedded and standalone business intelligence. Unlike traditional BI vendors, Jaspersoft is built on a modern, lightweight, standards-based architecture and offers greater vendor independence thanks to its open source codebase. Unlike niche BI vendors, Jaspersoft represents a safe choice with tens of thousands of production deployments across a wide range of industries.

Jaspersoft's open source business intelligence software has more than 12 million product downloads worldwide, 160,000 production deployments and over 13,500 commercial customers in 100 countries. Its BI suite is advanced regularly by a development community of more than 190,000 registered members. For more information visit: <http://www.jaspersoft.com> and <http://www.jasperforge.org>.

CONTACT US

Jaspersoft EMEA (Europe, Middle East and Africa)

Digital Court,
Rainsford Street,
The Digital Hub,
Dublin 8, Ireland
Phone: + 353 1 443 4700
Germany + 49 30 8939 1934
UK + 44 207 193 9321
France + 33 970 446 126
Italy: +39 024 792 1670
Spain: +34 911 829 976
Poland + 48 22 219 6087
Switzerland + 41 44 586 76 99
Sweden + 46 85 19 71 245
Email: sales-emea@jaspersoft.com

Jaspersoft Headquarters

539 Bryant Street, Suite 100
San Francisco, CA 94107
1-888-399-2199
Phone: 415.348.2380
Fax: 415.281.1987
Email: sales@jaspersoft.com

www.jaspersoft.com